

**Ken Miller**

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**From:** Joe Pansulla [jpansulla@comcast.net]  
**Sent:** Wednesday, April 04, 2007 10:06 AM  
**To:** ken@bobmillermasonry.com  
**Subject:** letter

Bob Miller Masonry, Inc:

Please accept this letter as a thanks for all the years of excellent workmanship and service. Without the help of companies like yours, Trend Building and Development, Inc. would not be the company it is today. Thank you for sharing in the vision of creating the best product for our customer.

In the industry that we are in it is sometimes hard to find a company that you can trust and rely on, with BMMI that is not the case. From the start of the bidding process through the completion of the job there is a need for constant communication, and your company has perfected the formula to make this work. From the office staff to superintendents, you have set a standard that is above the rest.

Please accept this short note as a quick "Thank You" for all the years of hard work and dedication that you provide through a company that is a pleasure to do daily work with. Sometimes in our hectic schedules this is not said enough, but we do appreciate all that you do and have done throughout the years. Looking forward to the years ahead and continued rapport that our companies share.

Thanks,  
Joe

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